



EYNESBURY
COLLEGE

ELICOS COMPULSORY MONITORING OF ATTENDANCE PROCEDURE

SECTION D - PROCEDURE

Link to Eynesbury Policy

International Student Monitoring of Attendance Policy

D.1 Procedure

Responsible	Procedure Steps		W/I
Student	1	Adherence to attendance requirements	
	1.1	Make sure you understand the attendance requirements as outlined in the policy.	
	2	Absences from class/requirements for achieving satisfactory attendance	
Student	2.1	Medical and approved absences	
	2.1.1	If absent from class due to illness or any other medical condition submit the original copy of your Medical Certificate/s to the Student and Academic Services	
	2.1.2	Where it is known in advance that you will not be attending classes (Leave of Absence, compassionate reasons, etc) written approval in advance is required from the Manager, Student and Academic Services (SAS)	
Academic Support		2.1.2.1	Send approval email to Director of Studies to confirm that the student's absence has been approved.
Director of Studies		2.1.2.2	Make an appointment to see the student if required. (Under 18 – notify Accommodation)
Student Services	2.2	Enter medical or approved reason(s) against student absences in Navigate.	
Academic Support	2.3.	Generate attendance requirements reminder email in week 1.	
Teacher	3	Recording daily attendance	
	3.1	Record attendance through the portal daily.	
	3.1.1	Notify Accommodation and Academic Directorate of daily absences for students under 18.	
SAS Accommodation	3.2	Follow up with under 18 students who are absent.	

Responsible	Procedure Steps		W/I
Academic Support	3.3	Generate attendance reminder email in Week 1.	✓
Academic Support, Accommodation	4	Students absent for three or more (consecutive) days	
	4.1	Follow up on student welfare.	
Academic Support, Accommodation	4.2	Where a student has been absent for five consecutive days, refer the student to the Director of Studies and Manager SAS.	
Director of Studies	4.3	Monitor the student and provide academic support; refer to class teacher for potential extensions for assignments or work missed in compassionate and compelling circumstances.	
Academic Support	5	Generation of attendance percentage reports and letters	
	5.1	On a weekly basis within the study period as defined in the policy generate Navigate report to identify the individual student attendance percentage.	✓
Academic Support	6	Intention to Report and appeals	
	6.1	Send an email notification to each student to notify an Intention to Report has been issued including final date of appeal submission.	✓
Student	6.2	You may register an appeal within 20 working days of the date on the Intention to Report letter if you wish to do so.	
Student	6.3	If you have chosen to lodge an appeal you must continue to attend class during the appeal process.	
Academic Support	7	Apply Immigration condition	✓
	7.1	If the student does not register an appeal within 20 working days then report them through PRISMS.	✓
	8	Provide reports to key staff	✓
Academic Support	8.1	Send reports to Academic Directorate, Accommodation, Manager SAS, Counsellor or Cultural Mission and any other staff as required.	

D.2 Supporting Documentation

Related material	Location
None	

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Form templates	Location
Reminder Letter	Navigate; Quality Unit, Document management
Attendance Warning Letter	Navigate; Quality Unit, Document management
Intention to Report Letter	Navigate; Quality Unit, Document management

Records (including completed forms)	Location
Attendance Reminder Letter	Navigate
Attendance Warning Letter	Navigate
Intention to Report Letter	Navigate

For retention information and disposal schedules see the Navitas Records Management, Retention and Disposal policy: <https://bit.ly/2OQrJEU>

D.3 Version Control

Current Version Number	3.2
Date of Effect	04/2024
Privilege Level	Public